



Manufacturer's Limited Warranty

VersaStep, ProStep, and Chroma Key

All VersaStep, ProStep, and Chroma Key are guaranteed by IncStores.com to be free from manufacturing defects in both material and workmanship. IncStores.com recommends inspection of all flooring upon arrival and prior to installation.

If a defect is discovered, the customer **must** notify IncStores.com directly as soon as possible after the defect is discovered. A representative will inspect the complaint as soon as possible after it is received. If IncStores.com in its sole discretion, determines the material to be defective within 5 years of purchase (3 years for ProStep & Chroma Key reversible dance floor), it will supply sufficient material (comparable grade and color) to replace the defective material.

- IncStores.com will not bear any replacement costs or original installation costs.
- This guarantee is in lieu of all other expressed guarantees. It covers the original purchaser only and is not transferable.
- Product is not scuff proof or tear proof. Scuffing is to be expected and will not lessen the product performance. Caution must be used when using any shoes, furniture or other items on the floor. Ensure shoes are free from rocks/pebbles, loose screws, or anything that could cause damage to the floor.
- Complaints caused by faulty installation, obvious abuse, improper maintenance (including use of non-specified cleaners and polishes), normal wear and tear, burns, gouges, cuts or indentations caused by improper floor protectors and furniture rests, will not be considered a just claim.
- Problems caused by moisture, hydrostatic pressure, excessive alkali in a concrete slab, cracks in concrete slab, the use of adhesives, cleansers or finishes other than those recommended by IncStores.com, as well as improper underlayments or uneven wood substrates and other uses contrary to IncStores.com recommendations are cause to void this guarantee.

IncStores.com

2045 South Vineyard, Suite 118 Mesa, AZ 85210 800-613-0996

RubberFlooringInc.com

GarageFlooringInc.com

FlooringInc.com